








# LILIAN INGRID PENELOPE MASUNGO

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 Zimbabwean

 Uk driving licence

## PROFESSIONAL SUMMARY

Empathetic Care Worker with sensitive and compassionate approach to cultivating trusting, stimulating and varied lifestyle for residents. Offers enhanced care with flexible learning approach for patients. Experience in-home settings providing guidance and encouragement to patients through physical and emotional support.

## WORK HISTORY

**CARER WORKER**, 09/2022 - Current

**Chizhande care services**, Castleford , United kungdom

- Supporting service users with social and physical needs
- assisting service users with personal care
- Administering medication
- offering emotinam support

## SKILLS

- Team worker
- work under pressure
- Desire to help people
- able to work well with others
- pay attention to detail
- Ability to remain calm in stressful situations

## EDUCATION

**Zengeza 3 high school**, Chitungwiza, 01/2009 - 11/2012

Ordinary Level : Ordinary Level

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**Excel college**, Chitungwiza, 01/2014 - 10/2015

Advanced Level : Commercial Studies